



November 21, 2016

Mr. Tony Greer
County Administrator
Madison County
125 West North Street
P. O. Box 608
Canton, Mississippi 39046

RE: Important Information—Price Changes

Dear Mr. Greer:

We are committed to delivering the entertainment and services our customers in Madison County rely on today, and the new experiences they will love down the road. As we continue to make improvements to our products and services, and as programmers charge more to carry their networks, our cost of doing business increases. As a result, starting January 1, 2017, prices for certain services and fees will be going up. Please see the enclosed Customer Notice for more information.

While some prices may have increased, we are always investing in technology to drive innovation. We are working hard to bring our customers great value every day and exciting new developments in the near future, including the following:

- the most TV shows and movies available On Demand;
- the innovative X1 Voice Remote that makes searching for shows and movies easier;
- self-service options to save our customers time and adapt to their schedule;
- access to Netflix content on XFINITY X1;
- the fastest, most reliable in-home WiFi;
- the fastest Internet in America according to Speedtest.net;
- more than 14 million WiFi hotspots nationwide.

We know you may have questions about these changes. If I can be of any further assistance, please contact me at 601.321.2001.

Sincerely,

Ronnie Colvin
Senior Director, Government Affairs

Enclosure: Customer Notice

CHANNEL LINEUP

Effective January 1, 2017

LIMITED BASIC

1	XFINITY ON DEMAND	61	TBS
2	WLBT (NBC)	62	TLC
3	QVC	63	TRAVEL CHANNEL
4	WAPT (ABC)	68	BRAVO
6	WDBD(FOX)	69	DISCOVERY CHANNEL
7	WMPN (PBS)	70	OWN
8	WRBJ (TBN)	82/178	ION TELEVISION
10	HSN	83	CARTOON NETWORK
11	WLOO	84	HALLMARK CHANNEL
	(MY NETWORK TV)	85	TRUTV
12	THE WEATHER	103	BLOOMBERG
	CHANNEL		TELEVISION
13	WJTV (CBS)	105	C-SPAN3
14	W23BC	106	FOX BUSINESS
	(JACKSON STATE)		NETWORK
16	C-SPAN	109	NATIONAL
17	WWJX (MYFAMILYTV)		GEOGRAPHIC
18	PUBLIC/	111	CHANNEL
	EDUCATIONAL		INVESTIGATION
	ACCESS	114	DISCOVERY
19	EDUCATIONAL	115	BBC AMERICA
	ACCESS	116	FYI
20	PEARL CITY ACCESS	117	VICELAND
	CHANNEL	118	WE TV
71	HSN2	119	ESQUIRE NETWORK
81/104	C-SPAN2	123	LMN
89	EVINE LIVE	128	OXYGEN
98	NOAA/BULLETIN	147	SPROUT
	BOARD/LEASED	149	GAC
	ACCESS	173	MOVIEPLEX
186	EVINE LIVE	179	TV ONE
201	WMPN (CREATE)	189	GSN
208	WAPT (ME TV)	244	UP
212	WJTV (THE CW)	252	INSP
213	WJTV (ION)	256	TRUTV
216	WLBT (BOUNCE)		HALLMARK MOVIES
217	WLBT (ESCAPE)	708/709	& MYSTERIES
218	WDBD (COZI TV)		SEC NETWORK
219	WDBD (GRIT TV)		(OVERFLOW)
220	WLOO	716	SEC NETWORK
		728	FXX
		732	F51

DIGITAL STARTER

(Includes Limited Basic plus the channels listed below)

9	WGN AMERICA
23	TNT
24	LIFETIME
25	A&E
26	USA NETWORK
27	FREEFORM
29	ESPN
30	ESPN2
31	NBCSN
32	FOX SPORTS
	SOUTHEAST
33	FS SOUTH
34	GOLF CHANNEL
35	BET
36	MTV
37	VH1
39	CENTRIC
40	CNN
41	HLN
42	CNBC
43	MSNBC
44	FOX NEWS CHANNEL
45	HISTORY
46	HGTV
47	FOOD NETWORK
48	DISNEY CHANNEL
49	ANIMAL PLANET
51	NICKELODEON
52	TV LAND
53	FX
54	COMEDY CENTRAL
55	SYFY
56	E!
58	TCM
60	AMC

DIGITAL PREFERRED

(Includes Digital Starter plus the channels listed below)

64	SPIKE
90	BBC WORLD NEWS
100	WEATHERSCAN
102	ESPNEWS
108	NAT GEO WILD
110	SCIENCE
112	AMERICAN HEROES
	CHANNEL
113	DESTINATION
	AMERICA
120	EL REY NETWORK
121	DIY NETWORK
122	COOKING CHANNEL
124	BOOMERANG
129	NICKTOONS
130	DISCOVERY FAMILY
	CHANNEL
131	NICK JR.
132	NICK 2
133	TEENNICK
134	STARZ ENCORE
	FAMILY
135	DISNEY XD
138	DISNEY JUNIOR
139	NICKMUSIC
140	MTV2
141	TR3S
142	BET JAMS
143	MTV CLASSIC
144	BET SOUL
145	CMT MUSIC
148	FUSE
150	STARZ ENCORE

152	STARZ ENCORE ACTION	307	HBO (W)
154	STARZ ENCORE SUSPENSE	311	HBO ZONE
156	STARZ ENCORE CLASSIC	312	HBO LATINO
158	STARZ ENCORE BLACK	320	CINEMAX
160	STARZ ENCORE WESTERNS	321	MOREMAX
163	LOGO	322	CINEMAX (W)
164	IFC	324	ACTIONMAX
165	SUNDANCETV	325	THRILLERMAX
169	OVATION	335	SHO WOMEN
170	FLIX	336	SHOWTIME
174	REVOLT	337	FAMILY ZONE
175	ASPIRE	340	SHO NEXT
176	REELZCHANNEL	341	SHOWTIME
177	POP	342	SHO2
181	ION LIFE	346	SHOWTIME
182	DISCOVERY LIFE CHANNEL	347	SHOWCASE
183	QUBO	350	SHO BEYOND
243	EWTN	352	SHO EXTREME
247	THE WORD NETWORK	370	THE MOVIE CHANNEL
259	FX MOVIE CHANNEL	371	THE MOVIE CHANNEL
261	FAMILYNET	372	XTRA
279	MLB NETWORK	373	STARZ
295	DAYSTAR	374	STARZ EDGE
730	UNIVISION DEPORTES	375	STARZ IN BLACK
731	OUTDOOR CHANNEL		STARZ KIDS & FAMILY
734	NBA TV		STARZ CINEMA
735	CBS SPORTS NETWORK		STARZ COMEDY
736	NFL NETWORK		
738	SPORTSMAN CHANNEL		
739	NHL NETWORK		
740	FS2		
744	ESPNU		
SPORTS ENTERTAINMENT PACKAGE²			
38	CMT		
279	MLB NETWORK		
714	PAC-12 NETWORK		
717	CRIME & INVESTIGATION NETWORK		
718	MILITARY HISTORY		
719	OUTSIDE TELEVISION		
720	WFN		
721	TV GAMES		
722	ESPNEWS		
723	FCS ATLANTIC		
724	FCS CENTRAL		
725	FCS PACIFIC		
726	ESPN CLASSIC		
728	FXX		
729	BEIN SPORTS (ENGLISH)		
734	NBA TV		
735	CBS SPORTS NETWORK		
736	NFL NETWORK		
737	TENNIS CHANNEL		
739	NHL NETWORK		
740	FS2		
741	NFL REDZONE ⁵		
742	BTN		
743	ESPN GOAL LINE ⁶		
744	ESPNU		
MUSIC CHOICE³			
802-850	MUSIC CHOICE		
PREMIUM CHANNELS⁴			
<i>(Included in select digital TV packages or available a la carte with a minimum of Limited Basic and a digital converter)</i>			
302	HBO		
303	HBO2		
304	HBO SIGNATURE		
305	HBO FAMILY		
306	HBO COMEDY		
307	HBO (W)		
311	HBO ZONE		
312	HBO LATINO		
320	CINEMAX		
321	MOREMAX		
322	CINEMAX (W)		
324	ACTIONMAX		
325	THRILLERMAX		
335	SHO WOMEN		
336	SHOWTIME		
337	FAMILY ZONE		
340	SHO NEXT		
341	SHOWTIME		
342	SHO2		
346	SHOWTIME		
347	SHOWCASE		
350	SHO BEYOND		
352	SHO EXTREME		
370	THE MOVIE CHANNEL		
371	THE MOVIE CHANNEL		
372	XTRA		
373	STARZ		
374	STARZ EDGE		
375	STARZ IN BLACK		
	STARZ KIDS & FAMILY		
	STARZ CINEMA		
	STARZ COMEDY		
PLAYBOY⁴			
543	PLAYBOY TV		
DIGITAL ECONOMY			
<i>(Includes Limited Basic plus the channels listed below)</i>			
24	LIFETIME		
25	A&E		
26	USA NETWORK		
35	BET		
40	CNN		
44	FOX NEWS CHANNEL		
45	HISTORY		
47	FOOD NETWORK		
48	DISNEY CHANNEL		
49	ANIMAL PLANET		
52	TV LAND		
54	COMEDY CENTRAL		
56	E!		
60	AMC		
69	DISCOVERY CHANNEL		
83/126	CARTOON NETWORK		
84/137	HALLMARK CHANNEL		
85/252	TRUTV		
175	ASPIRE		
186	EVINE LIVE		
243	EWTN		
244	INSP		
247	THE WORD NETWORK		
295	DAYSTAR		
802-850	MUSIC CHOICE		
FAMILY TIER			
<i>(Available a la carte with Limited Basic)</i>			
41	HLN		
46	HGTV		
47	FOOD NETWORK		
48	DISNEY CHANNEL		
51	NICKELODEON		
81/104	C-SPAN2		
109	NATIONAL GEOGRAPHIC CHANNEL		
110	SCIENCE		
121	DIY NETWORK		
128	SPROUT		
130	DISCOVERY FAMILY CHANNEL		
133	TEENNICK		
135	DISNEY XD		
PAY-PER-VIEW³			
500	MOVIES ON DEMAND		
501-502	IN DEMAND PAY-PER-VIEW		
541	ADULT MOVIES ON DEMAND		

HD DIGITAL ECONOMY'

384/1070 HSN HD
385/1307 HALLMARK
CHANNEL HD
388/1271 VICELAND HD
398/1232 TRUTV HD
410/1204 A&E HD
414/1280 FOOD NETWORK HD
420/1205 USA NETWORK HD
422/1270 HISTORY CHANNEL HD
423/1106 CNN HD
424/1250 DISCOVERY
CHANNEL HD
426/1260 ANIMAL PLANET HD
428/1105 FOX NEWS
CHANNEL HD
429/1806 AMC HD
441/1101 THE WEATHER
CHANNEL HD
442/1525 CARTOON
NETWORK HD
445/1515 DISNEY CHANNEL HD
453/1221 COMEDY CENTRAL HD
457/1340 E! HD
459/1305 LIFETIME HD
471/1071 QVC HD
475/1360 BET HD

CHANNEL LINEUP

- 1 Requires standard definition subscription, HDTV, HDTV equipment, and HD Technology Fee.
- 2 Requires Digital Starter.
- 3 Requires Digital Converter and Limited Basic. Additional service charges may apply.
- 4 Additional equipment required. Additional service charges may apply.
- 5 NFL RedZone airs live on Sunday afternoons during football games throughout the NFL regular season.
- 6 ESPN Goal Line airs Saturdays during football games throughout the NCAA Football regular season.

SERVICES AND PRICING

- 1 Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit xfinity.com/equipmentpolicy. ©2017 Comcast. All rights reserved.
- 2 Requires a Voice/Data Modem.
- 3 Also applies to in-home upgrade or downgrade of service.
- 4 Not available to customers with XFINITY Internet.
- 5 **Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.**
- 6 SurePrice only available for 12 months to X1 Starter Double Play, X1 Preferred Double Play, X1 Preferred Plus Double Play and X1 Premier Double Play customers after 12 month promotional package.
- 7 Requires digital converter or CableCARD and Limited Basic.
- 8 Requires digital converter and Limited Basic. Family Tier programming included in Digital Services.
- 9 Requires Digital Starter.
- 10 **Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or programming guide. Not available to customers with Limited Basic only.**
- 11 Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that seasons full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- 12 Does not apply to XFINITY Home. Does not include activation fees for any XFINITY TV, Internet or Voice service.
- 13 Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- 14 Requires digital converter and Limited Basic to receive Streampix® on television. Streampix® included with the following tiers of service: Blast!® Plus, Internet Plus, X1 Starter Double Play, X1 Preferred Double Play, X1 Preferred Plus Double Play, X1 Premier Double Play, X1 Starter Triple Play, X1 Preferred Triple Play, X1 Preferred Plus Triple Play, X1 Premier Triple Play, X1 Starter Secure Triple Play, X1 Preferred Secure Triple Play, X1 Preferred Plus Secure Triple Play, X1 Premier Secure Triple Play, X1 Starter Quad Play, X1 Preferred Quad Play, X1 Preferred Plus Quad Play, X1 Premier Quad Play. HD content requires subscription to HD Technology Fee. Streaming to iOS device requires XFINITY TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at customer.xfinity.com/help-and-support/internet/requirements-to-run-xfinity-internet-service/, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic.
- 15 See xfinity.com/spp for information on Service Protection Plan.
- 16 Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- 17 Not available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.
- 18 Requires a Voice/Data Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to xfinity.com/corporate/about/phoneterms/service/comcastdigitalvoice/cdvrstatepricing.html.
- 19 Voice/Data modem required. For more information regarding XFINITY Internet go to xfinity.com/internet-service.html.
- 20 Download speed up to 10 Mbps and upload speed up to 2 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- 21 Require digital adapter, CableCARD or digital converter.
- 22 Not available to customers with Limited Basic only. **Must subscribe to HD Technology Fee to receive HD programming.**
- 23 Requires HD Technology Fee. **Digital Additional Outlet service required for HD DVR Service on additional outlets.**
- 24 One month minimum purchase required. Not available in all areas.
- 25 Applies to XFINITY TV Digital Starter and above.
- 26 SurePrice only available for 12 months to Triple Play or Quad Play customers after a 12 month or 24 month promotional package with SurePrice.
- 27 XFINITY Home - Secure requires **2 year agreement** with early termination fee. Early termination fee applies if all XFINITY services are terminated during the agreement term. For additional information go to xfinity.com/home-security.html.
- 28 Product installations include installations up to 125 feet from existing Comcast plant. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements or crawl spaces.



IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES

JACKSON, MS
Effective January 1, 2017

Dear XFINITY customer,

We're committed to delivering the entertainment and services you rely on today — and the new experiences you'll love down the road.

As we continue to make improvements to our products and services, and as programmers charge more to carry their networks, our cost of doing business increases. As a result, prices for certain services and fees will be going up.

While some prices may have increased, we're always investing in technology to drive innovation. We're working hard to bring you great value every day and exciting new developments in the near future, including:

- Fastest, most reliable in-home WiFi
- Fastest Internet in America according to Speedtest.net
- More than 14 million hotspots nationwide
- The most TV shows and movies available On Demand
- Innovative X1 Voice Remote that makes searching for shows and movies easier
- Self-service options to save you time and adapt to your schedule
- And soon, access to Netflix content on XFINITY X1

Changes for XFINITY TV			Changes for XFINITY Internet		
	Today	Starting 1/1		Today	Starting 1/1
Digital Starter	\$67 ²⁰	> \$67 ⁹⁵	Performance Internet	\$66 ⁹⁵	> \$64 ⁹⁵
Digital Preferred	\$85 ¹⁵	> \$85 ⁹⁰	Performance Internet with XFINITY TV or XFINITY Voice	\$55 ⁹⁵	> \$64 ⁹⁵
Broadcast TV Fee	\$5 ⁰⁰	> \$7 ⁰⁰	Blast!® Internet with XFINITY TV or XFINITY Voice	\$70 ⁹⁵	> \$79 ⁹⁵
Regional Sports Fee	\$3 ⁰⁰	> \$5 ⁰⁰	Extreme 150 Internet	\$129 ⁹⁵	> \$89 ⁹⁵
Internet Plus	\$71 ⁹⁵	> \$74 ⁹⁵			
Blast!® Plus	\$89 ⁹⁵	> \$94 ⁹⁵			
Digital Adapter Additional Outlet Service	\$3 ⁹⁹	> \$5 ⁹⁹			

We're excited to bring you even more, and we can't wait for you to see what 2017 has in store for the future of awesome.

Thank you for choosing to be our customer.

Sincerely,

Tonya Webster
Regional Vice President

For more information about all the taxes, fees, and surcharges on your bill, go to xfinity.com/pricechanges.



00185716

SERVICES AND PRICING

Effective January 1, 2017

BUNDLED PACKAGES^{1,2} (monthly)

QUAD PLAY PACKAGES

X1 Starter Quad Play²⁷ <i>Includes Digital Starter and Streampix® for primary outlet, Blast!® Internet, XFINITY® Voice Unlimited and XFINITY Home - Secure</i>	\$189.95
SurePrice ²⁶	\$159.99
X1 Preferred Quad Play²⁷ <i>Includes Digital Preferred, STARZ® and Streampix® for primary outlet, HD Technology Fee, Blast!® Internet, XFINITY® Voice Unlimited and XFINITY Home - Secure</i>	\$209.95
SurePrice ²⁶	\$179.99
X1 Preferred Plus Quad Play²⁷ <i>Includes Digital Preferred, STARZ®, SHOWTIME®, THE MOVIE CHANNEL™ and Streampix® for primary outlet, HD Technology Fee, Extreme 150 Internet, XFINITY® Voice Unlimited and XFINITY Home - Secure</i>	\$229.95
SurePrice ²⁶	\$199.99
X1 Premier Quad Play²⁷ <i>Includes Digital Premier, Streampix® and AnyRoom® DVR Service for primary outlet, HD Technology Fee, Extreme 150 Internet, XFINITY® Voice Unlimited and XFINITY Home - Secure</i>	\$249.95
SurePrice ²⁶	\$219.99

TRIPLE PLAY PACKAGES

X1 Starter Triple Play <i>Includes Digital Starter and Streampix® for primary outlet, Blast!® Internet and XFINITY® Voice Unlimited</i>	\$150.00
SurePrice ²⁶	\$129.99
X1 Preferred Triple Play <i>Includes Digital Preferred, STARZ® and Streampix® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY® Voice Unlimited</i>	\$170.00
SurePrice ²⁶	\$149.99
X1 Preferred Plus Triple Play <i>Includes Digital Preferred, STARZ®, SHOWTIME®, THE MOVIE CHANNEL™ and Streampix® for primary outlet, HD Technology Fee, Extreme 150 Internet and XFINITY® Voice Unlimited</i>	\$190.00
SurePrice ²⁶	\$169.99
X1 Premier Triple Play <i>Includes Digital Premier, Streampix® and AnyRoom® DVR Service for primary outlet, HD Technology Fee, Extreme 150 Internet and XFINITY® Voice Unlimited</i>	\$210.00
SurePrice ²⁶	\$189.99
X1 Starter Secure Triple Play²⁷ <i>Includes Digital Starter and Streampix® for primary outlet, Blast!® Internet and XFINITY Home - Secure</i>	\$150.00
SurePrice ²⁶	\$129.99
X1 Preferred Secure Triple Play²⁷ <i>Includes Digital Preferred, STARZ® and Streampix® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Home - Secure</i>	\$170.00
SurePrice ²⁶	\$149.99

X1 Preferred Plus Secure Triple Play²⁷ <i>Includes Digital Preferred, STARZ®, SHOWTIME®, THE MOVIE CHANNEL™ and Streampix® for primary outlet, HD Technology Fee, Extreme 150 Internet and XFINITY Home - Secure</i>	\$190.00
SurePrice ²⁶	\$169.99
X1 Premier Secure Triple Play²⁷ <i>Includes Digital Premier, Streampix® and AnyRoom® DVR Service for primary outlet, HD Technology Fee, Extreme 150 Internet and XFINITY Home - Secure</i>	\$210.00
SurePrice ²⁶	\$189.99

DOUBLE PLAY PACKAGES

Blast!® Plus <i>Includes Digital Economy and Streampix® for primary outlet and Blast!® Internet</i>	\$94.95
Internet Plus <i>Includes Limited Basic, choice of HBO® or SHOWTIME®, Streampix®, standard definition digital converter and remote for primary outlet and Performance Internet</i>	\$74.95
Performance 10 Saver Double Play <i>Includes Performance Starter Internet and XFINITY® Voice Unlimited Saver</i>	\$59.95
X1 Starter Double Play <i>Includes Digital Starter and Streampix® for primary outlet, HD Technology Fee and Blast!® Internet</i>	\$130.00
SurePrice ⁶	\$109.99
X1 Preferred Double Play <i>Includes Digital Preferred, STARZ® and Streampix® for primary outlet, HD Technology Fee and Blast!® Internet</i>	\$150.00
SurePrice ⁶	\$129.99
X1 Preferred Plus Double Play <i>Includes Digital Preferred, STARZ®, SHOWTIME®, THE MOVIE CHANNEL™ and Streampix® for primary outlet, HD Technology Fee and Blast!® Internet</i>	\$170.00
SurePrice ⁶	\$149.99
X1 Premier Double Play <i>Includes Digital Premier, HBO®, SHOWTIME®, CINEMAX®, STARZ®, THE MOVIE CHANNEL™ and Streampix® for primary outlet, HD Technology Fee and Blast!® Internet</i>	\$190.00
SurePrice ⁶	\$169.99

XFINITY TV¹ (monthly)

BASIC SERVICES

Limited Basic ²¹	\$18.20
Broadcast TV Fee	\$7.00

DIGITAL SERVICES

Digital Economy <i>Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming, and Music Choice®</i>	\$39.95
Digital Starter <i>Includes Limited Basic, additional digital channels, a standard definition digital converter and remote for the primary outlet, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice®</i>	\$67.95
Digital Preferred <i>Includes Digital Starter, additional digital channels, STARZ ENCORE™, access to Pay-Per-View and On Demand programming and Music Choice®</i>	\$85.90

Digital Preferred Plus <i>Includes Digital Preferred, SHOWTIME®, THE MOVIE CHANNEL™, and STARZ®</i>	\$108.95
Digital Premier <i>Includes Digital Preferred, HBO®, SHOWTIME®, STARZ®, CINEMAX® and THE MOVIE CHANNEL™</i>	\$128.95

XFINITY TV SERVICES

HBO® ⁷	\$15.00
SHOWTIME® ⁷	\$15.00
STARZ® ⁷	\$15.00
CINEMAX® ⁷	\$15.00
THE MOVIE CHANNEL™ ⁷	\$15.00
Playboy® TV ⁷	\$19.99
Family Tier ⁸ <i>Includes 15 channels including C-SPAN2, Discovery Family Channel, Food Network, HGTV, Sprout, National Geographic Channel and The Weather Channel</i>	\$14.99
Sports Entertainment Package ⁹ <i>Includes 25 channels including NFL Red Zone, BTN, CBS Sports Network, FCS Atlantic, FCS Central, WFN, and NBA TV</i>	\$9.95
HD Technology Fee ²²	\$9.95
DVR Service ²³	\$10.00
AnyRoom® DVR Service ⁵	\$10.00
Digital Additional Outlet Service ¹⁷	\$9.95
Digital Adapter Additional Outlet Service ¹⁰	\$5.99
Digital Preferred Tier ⁹	\$17.95
X1 Pack 3 <i>Includes Digital Additional Outlet Service for 2 TVs and Wireless Gateway</i>	\$25.00
X1 Pack 4 <i>Includes Digital Additional Outlet Service for 3 TVs and Wireless Gateway</i>	\$30.00
X1 Pack 5 <i>Includes Digital Additional Outlet Service for 4 TVs and Wireless Gateway</i>	\$35.00
X1 DVR Pack 3 <i>Includes DVR Service for primary outlet, Digital Additional Outlet Service for 2 TVs and Wireless Gateway</i>	\$35.00
X1 DVR Pack 4 <i>Includes DVR Service for primary outlet, Digital Additional Outlet Service for 3 TVs and Wireless Gateway</i>	\$40.00
X1 DVR Pack 5 <i>Includes DVR Service for primary outlet, Digital Additional Outlet Service for 4 TVs and Wireless Gateway</i>	\$45.00

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES¹¹

Eros Now On Demand	\$12.99
here! TV On Demand	\$7.99
Filipino On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Too Much for TV On Demand	\$14.99
Disney Family Movies On Demand	\$5.99
Pay-Per-View and On Demand Movies and Events ¹³ <i>(per title or event)</i>	PRICES VARY
Streampix® ¹⁴	\$4.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Lifetime Movie Club On Demand	\$3.99
Girlfriends Films On Demand ²⁴	\$19.99
Vivid On Demand Subscription ²⁴	\$19.99
Wicked On Demand ²⁴	\$19.99

Anime Network On Demand \$6.99

SPORTS PACKAGES¹¹

MLB Extra Innings[®]
MLS Direct Kick
NHL[®] Center Ice[®]
NBA League Pass

Call 1-800-XFINITY
for Pricing

XFINITY TV EQUIPMENT

Limited Basic Only Converter	\$1.00
Digital Converter	\$2.50
Remote Control	\$0.20
HD Digital Converter (<i>Limited Basic Only</i>)	\$2.50
Digital Adapter (<i>Limited Basic Only — Primary Outlet</i>)	\$0.00
Digital Adapter (<i>Limited Basic Only — 1st and 2nd Additional Outlet</i>)	\$0.00
Digital Adapter (<i>Limited Basic Only — 3rd Additional Outlet and above</i>)	\$0.50
CableCARD (<i>first card in device</i>)	\$0.00
CableCARD (<i>second card in same device</i>)	\$1.50

INSTALLATION FEES (*per occurrence unless noted*)

Professional Installation ^{12,28}	\$60.00
In-Home Service Visit ³	\$60.00
XFINITY Home Installation Fee ²⁸	\$99.99

REACTIVATION FEES

(*no in-home visit required—per occurrence unless noted*)

Video, Internet or Voice	\$6.00
--------------------------	--------

MISCELLANEOUS FEES (*per occurrence unless noted*)

Service Protection Plan ¹⁵ (<i>per month</i>) <i>Inside home wiring protection for cable TV, high-speed Internet and phone services</i>	\$5.95
Customer-Owned Video Equipment Credit <i>See xfinity.com/equipmentpolicy for additional information</i>	\$2.50
Regional Sports Fee ²⁵ (<i>per month</i>)	\$5.00
X1 Platform Upgrade Fee	\$99.99
Field Collection Charge <i>Visit to customer's residence required to collect past due balance or unreturned equipment</i>	\$30.00
Returned Payment Item (<i>each</i>)	\$30.00
Late Fee	\$9.50
Convenience Fee – Agent <i>For payment made by phone with a Customer Care Representative</i>	\$5.99
Unreturned or Damaged Equipment Fees ¹⁶ (<i>per piece, per occurrence</i>)	Replacement Cost
Self-Install Kit Shipping and Handling	\$15.00
Self-Install Kit Shipping and Handling (<i>Priority Shipping</i>)	\$29.95
Accessory Shipping and Handling	\$5.95

XFINITY VOICE^{1,18} (*monthly*)

XFINITY [®] Voice – Unlimited	\$44.95
With TV and Internet Service	\$39.95
XFINITY [®] Voice – Unlimited Saver	\$20.00
XFINITY Voice – Saver Pack ⁴ <i>Includes Voice/Data Modem</i>	\$20.00

CAREFREE MINUTES INTERNATIONAL CALLING PLANS
Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions.

Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (per month unless otherwise indicated)

Voicemail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95
Unreturned or Damaged Equipment Fees ¹⁶ (per piece, per occurrence)	Replacement Cost

XFINITY INTERNET^{1,19} (monthly)

Performance Starter ²⁰	\$49.95
Performance	\$64.95
Blast! [®]	\$79.95
Extreme 150	\$89.95
Voice/Data Modem	\$10.00
Wireless Gateway	\$10.00
Unreturned or Damaged Equipment Fees ¹⁶ (per piece, per occurrence)	Replacement Cost

XFINITY Home License #s:

AL: 001484, 001504 **Alarm company operators are licensed and regulated by the Alabama Electronic Security Board of Licensure, 7956 Vaughn Road, PMB 392 Montgomery, AL 36116, Phone (334) 264-9388, Fax (334) 264-9332; AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118 **licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; CT:** 1040196, ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190, LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776, **Baltimore County:** RK9552, **Howard County:** ER00990, **Washington County:** EL-R-0218, **Harford County:** 00005321, **Calvert County:** L0188, **Prince George's County:** 13958-2014-0; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA; **NJ:** 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421, **Putnam County:** L00812; **OH:** 53-89-1732; **OR:** CCB 192945 **All electrical work is performed by a licensed subcontractor;** **SC:** SCBA-13497, SCFA-13440; **TN:** ACL 1597, ACL 1604; **TX:** B-16922,-02571, ACR-1672104,-1818 **We are licensed by the Texas Department of Public Safety Private Security Board whose address is: P.O. Box 4087, Austin, TX 78773, (512) 424-7710; UT:** 8226921-6501; **WA:** COMCABS892DS; **VT:** ES-02366; **VA:** 2705145289, DCJS 11-7361; **WASHINGTON, DC:** ECS 902687, BBL 60251200009; **WV:** WV049211.

MS: 15018010

Valid 10/31/16. See xfinity.com/homesecurity for current list.